## **Background**

The Wye Marsh Trail Ambassador role gives a new look to the former Guided Walker positions. Under the new Trail Ambassador model, volunteers will have a greater chance to connect with the public and enjoy nature. Rather than sit and wait for a scheduled hike, ambassadors will be encouraged to walk the trails and engage the public. In lieu of schedule times, we will have the option for drop-in guided hikes - if there is an ambassador available they will meet the group on the trail at a designated location. Ambassadors will also be encouraged to engage in citizen science such as updating the bird sighting board, and, if interested, reporting interesting observation on iNaturalist. Additionally, ambassadors will have a slightly expanded role with small scale trail maintenance, such as moving small branches off the trails and reporting any major maintenance to Wye Marsh Staff. If you have any questions, please contact the Event and Volunteer Coordinator: 705-526-7809 ext 217 or <a href="khacker@wyemarsh.com">khacker@wyemarsh.com</a>.

## Responsibilities

- Report to the Volunteer and Event Coordinator;
- Liaise with visitors, offering guided hikes, fun facts, directions, and general information;
- Conduct basic citizen science surveys while on trails i.e. note unique sightings;
- Represent Wye Marsh Wildlife Centre and uphold our mission statement and objectives;
- Perform minor trail maintenance such as moving small branches off paths;
- Monitor trail conditions and report major issues to Event and Volunteer Coordinator;
- Provide excellent customer service for visitors to the Wye Marsh.

## **Skills**

- Good people skills, comfortable in groups;
- Able to work in an outdoor setting;
- Able to be standing or walking on varied terrain;
- Possess field identification skills for flora and fauna at the Wye Marsh is an asset;
- Firm understanding of local history, especially that of the Wye Marsh is an asset;
- Effective oral communication skills;
- Bilingual (French/English) is an asset.

## Requirements

- Must be 16 years of age;
- Emergency First-aid and CPR certification is an asset;
- Police criminal records check, including vulnerable sector (if you are 18 years of age or older):
- Able to volunteer on a fairly regular basis during the peak season (May-September).